

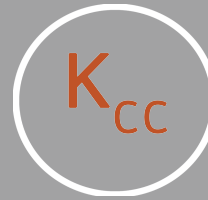


AIMING FOR EXCELLENCE!

CLEANLINESS RUBRIC

Our goal is to earn the trust of our clients for nothing short of excellent work. To ensure all expectations for what constitutes excellence in our cleaning standard are on the same page, we've developed this rubric to help guide expectations and identify room for improvement.

CLEANLINESS RUBRIC



AIM FOR EXCELLENCE

| | POOR | FAIR | GOOD | VERY GOOD | EXCELLENT |
|------------------------|--|---|---|---|--|
| COMMON AREA(S) | primary furniture & surfaces don't appear clean at first glance | primary furniture & surfaces wiped down, but proper cleaning is still needed | primary furniture & surfaces are clean, but on closer inspection it requires detailing | all furniture & surfaces are clean and polished with limited spot polishing to be ready | all furniture & surfaces are polished edge to edge, nothing requires immediate attention |
| KITCHEN AREA(S) | primary appliances & surfaces don't appear clean at first glance | primary appliances & surfaces wiped down, but proper cleaning is still needed | primary appliances & surfaces are clean, but on closer inspection it requires detailing | appliances & surfaces are clean and polished with limited spot polishing to be ready | appliances & surfaces are polished edge to edge nothing requires immediate attention |
| BATHROOM(S) | primary fixtures & surfaces don't appear clean at first glance | primary fixtures & surfaces wiped down, but proper cleaning is still needed | primary fixtures & surfaces are clean, but on closer inspection it requires detailing | all fixtures & surfaces are clean and polished with limited spot polishing to be ready | all fixtures & surfaces are polished edge to edge, nothing requires immediate attention |
| BEDROOM(S) | primary furniture & surfaces don't appear clean at first glance | primary furniture & surfaces wiped down, but proper cleaning is still needed | primary furniture & surfaces are clean, but on closer inspection it requires detailing | all furniture & surfaces are clean and polished with limited spot polishing to be ready | all furniture & surfaces are polished edge to edge, nothing requires immediate attention |

